# SECTOR CV

## **PUBLIC SECTOR**

## Providing technology to improve services in the Public Sector

# Using digital tools and technology to innovatively serve your citizens

Since the launch of the Government's Digital Strategy in 2012, the UK's Public sector has spent over £3.2 billion on data and technology services. Couple this with the NHS's Digital Strategy and focus on driving digital enablement to improve patient care, and it's clear to see that technology is essential for enriching the lives of citizens and communities.

Citizen expectations are changing too, it's no longer enough to simply upgrade your infrastructure to the latest solution. Public sector services need a robust and secure IT infrastructure that combines connectivity, cloud, and hosted voice services to deliver the very best outcomes for the people you serve. This infrastructure also needs to work with existing legacy systems to deliver tangible service improvement and strike a technology balance that works for everyone.

Simplifying the complexity of communications and infrastructure integration means you can better interpret the needs of citizens, patients, and professionals alike while mobilising agile projects capable of delivering progressive and positive change.

#### **HOW DOES NASSTAR SUPPORT THE PUBLIC SECTOR?**



## **HSCN Accredited Supplier**

Combining connectivity, cloud, and hosted voice services, as a HSCN accredited supplier we help you to deliver the very best health outcomes for the people you serve. The network gives you secure access to national health and care systems while supporting strategic ambitions and paving the way for digital transformation.



#### Microsoft Teams

Effective collaboration is crucial for public sector success. Microsoft Teams enables your users to communicate and collaborate effectively from any location, whether via voice, message, or video. Remote communication has never been so easy. This secure workspace also acts as an integration window for many other tools, products, and services within Office 365.



## Microsoft Azure

Cloud services allow you to build, manage and deploy applications at scale using the right tools – even across a completely remote network. From Hybrid Cloud to a full Azure system, we can help you to unleash exceptional performance in a cost-effective, dynamic, and secure way.

NASSA



## **Cyber Security**

We know protecting data is a top priority in the public sector. The public need to be confident their personal details are safe and secure. Our teams have developed a suite of protective technologies, automated monitoring tools and cyber threat detection tools to defend organisations and mitigate data breaches. Our award-winning service helps you to reduce security risks while improving your resilience and protecting your reputation.



#### **Contact Centre Solutions**

Our contact centre solutions incorporate voice, chat and video to provide more opportunities for regular contact with your citizens. This solution can also remove the need for in-person visits, offering virtual or remote appointments and improving public sector waiting times.



#### **Strategic Consulting**

With over 20 years of strategic consultancy, we can help you to design, plan and execute your IT projects at a pace to suit your business goals. Our teams can integrate your solutions effectively to deliver maximum business value and minimise disruption.



#### Managed IT

Our tailored managed IT packages offer as much or as little support as you need. With specialists available 24/7, we can deliver thousands of scheduled IT checks and maintenance tasks to ensure your IT operations are running smoothly.



#### Modern WAN and LAN (Network and Infrastructure)

Being connected at all times is vital to your success, especially in an always-on digital world. Our fully managed WAN and LAN connections ensure reliability across your infrastructure so you can focus on the things that matter most.

# WHY NASSTAR?

Delivering IT that just works is what we do. Our teams are on hand to manage and protect your systems before they ever become a problem, while you're free to do what you do best – drive business value.

Enabling digital access for all doesn't need to be difficult. With the right technology partner on hand, you can stay ahead of the curve and ensure you don't get left behind again.

For further information or to book a free consultation, please contact enquiries@nasstar.com or call 0345 003 0000.



