SECTOR CV

HEALTH

Improving care systems across the healthcare sector

Demonstrating the value of technology in care services

Patients wait an average of 2 weeks to see a GP in the UK, this is just one of the challenges facing staff and patients across the NHS.

With a rising demand fuelled by an ageing population, increasing costs thanks to economic uncertainty and the development of costly clinical innovations, the pressure is on for local Trusts. Balancing patient care priorities such as reducing waiting times and investing in research and treatments with operational requirements like cutting costs, data and security concerns, workforce shortages, and fast-evolving government regulations is tough to navigate for overstretched staff.

In 2019, the NHS published its long-term vision to create the healthcare service of the future, with digital transformation as a core workstream. Recognising the significance digital technology plays in providing faster, safer, and more convenient care is a step in the right direction for the future of the health industry. The challenge is to now implement the right technology solutions to not only improve lives but to save them.

HOW DOES NASSTAR SUPPORT THE HEALTH SECTOR?

HSCN Network
Combining connectivity, cloud, and hosted voice services, we help you to deliver the very best health outcomes for the people you serve. The network gives you secure access to national health and care systems while supporting strategic ambitions and paving the way for digital transformation.

Microsoft Teams
Effective collaboration is crucial to staff and patient engagement. Microsoft Teams enables your users to communicate and collaborate effectively from any location, whether via voice, message, or video. This secure workspace also acts as an integration window for many other tools, products, and services within Office 365.

Contact Centre Solutions
Our contact centre solutions incorporate voice, chat, and video to give clinicians more opportunities to have regular patient contact. This solution can also remove the need for patient visits, offering virtual or remote consultations thus improving care and reducing waiting times.

Microsoft Azure

Cloud services allow you to build, manage and deploy applications at scale using the right tools for business. From Hybrid Cloud to a full Azure system, we can help you to unleash exceptional performance in a cost-effective, dynamic, and secure way.

Cyber Security

Ensuring patient data is protected means security needs be at the forefront of your digital strategy. Our teams have developed a suite of protective technologies, automated monitoring tools and cyber threat detection tools to defend health services and secure patient data. We help you to reduce security risks while improving your resilience to cyber threats.

Strategic Consulting

With over 20 years of strategic consultancy, we can help you to design, plan and execute your IT projects at a pace to suit your business goals. Our teams can integrate your solutions effectively to deliver maximum value and the least disruption for staff and patients.

Managed IT

Our tailored managed IT packages offer as much or as little support as you need. With specialists available 24/7, we can deliver thousands of scheduled IT checks and maintenance tasks to ensure your IT operations are running smoothly.

WHY NASSTAR?

Delivering IT that just works is what we do. Our teams are on hand to manage and protect your systems before they ever become a problem, while you're free to do what you do best – drive business value.

Improving and updating your IT systems doesn't need to be difficult. With the right technology partner on hand, you can stay ahead of the curve and ensure your patients get the care they deserve.

For further information or to book a free consultation, please contact **enquiries@nasstar.com** or call **0844 443 4433.**

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