

## SECTOR CV

### GOVERNMENT

#### Enabling digital access in the Government sector

##### Helping you support and serve local citizens

Since the launch of the Government's Digital Strategy in 2012, the UK's Public sector has spent over 3.2 billion on data and technology services. Although demonstrating ambition to prioritise technological transformation, short-term financial demands and day-to-day pressures can mean it's difficult for local governments to demonstrate the positive impact digital transformation can have on communities. The challenge has worsened since Brexit

and the withdrawal of EU funding, forcing local governments to pause ambitions they had to work more collaboratively with other public services.

Prioritising digital strategies is no longer optional though. The public expects flexible, modern communication options and staff do too. We all know the traditional office environment has undergone a monumental shift following the pandemic, and remote working requires secure technology that teams can rely on, wherever they are.

### HOW DOES NASSTAR SUPPORT THE GOVERNMENT SECTOR?



#### Microsoft Teams

Effective collaboration is crucial for local government success. Microsoft Teams enables your users to communicate and collaborate effectively from any location, whether via voice, message, or video. Remote working has never been so easy. This secure workspace also acts as an integration window for many other tools, products, and services within Office 365.



#### Microsoft Azure

Cloud services allow you to build, manage and deploy applications at scale using the right tools for your institution – even across a completely remote network. From Hybrid Cloud to a full Azure system, we can help you to unleash exceptional performance in a cost-effective, dynamic, and secure way.



#### Cyber Security

We know protecting data is a top priority in local government. The public need to be confident their personal details are safe and secure. Our teams have developed a suite of protective technologies, automated monitoring tools and cyber threat detection tools to defend your organisation and mitigate data breaches. Our award-winning service helps you to reduce security risks while improving your resilience and protecting your reputation.



#### Strategic Consulting

With over 20 years of strategic consultancy, we can help you to design, plan and execute your IT projects at a pace to suit your business goals. Our teams can integrate your solutions effectively to deliver maximum business value and minimise disruption.



### Managed IT

Our tailored managed IT packages offer as much or as little support as you need. With specialists available 24/7, we can deliver thousands of scheduled IT checks and maintenance tasks to ensure your IT operations are running smoothly and allow your staff to get on with what matters most.



### Modern WAN and LAN (Network and Infrastructure)

Being connected at all times is vital to your success, especially in an always-on digital world. Our fully managed WAN and LAN connections ensure reliability across your infrastructure so you can focus on the things that matter most.

## CASE STUDY – TRAFFORD METROPOLITAN BOROUGH COUNCIL

Trafford Metropolitan Borough Council is one of the largest councils in the UK, providing services to 20,000 residents and more than 1,000 businesses. The Council wanted to leverage the investment already made in its legacy technologies and provide improved and more direct access to council workers and departments by telephone and the internet.

Nasstar introduced new Voice over IP (VoIP) systems based on a new LAN infrastructure solution, along with external connectivity for voice services such as inbound call routing and outbound tariff structures. The result was unified messaging including fax, voicemail and web conferencing being delivered to over 3,000 extensions.

**“We have cut inter-office telephony expenditure by 50% since installation across the whole council. These savings will be diverted into delivering higher quality services to residents.”**

[READ MORE](#)



### MARK GIBBISON

HEAD OF E-GOVERNMENT AT TRAFFORD  
METROPOLITAN BOROUGH COUNCIL

## WHY NASSTAR?

Delivering IT that just works is what we do. Our teams are on hand to manage and protect your systems before they ever become a problem, while you're free to do what you do best – drive business value.

Enabling digital access for all doesn't need to be difficult. With the right technology partner on hand, you can stay ahead of the curve and ensure you don't get left behind again.

For further information or to book a free consultation, please contact  
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