NASSTAR

DATA SHEET

TALK

A VoIP and unified communications platform you can truly rely upon

Internet-based telephony and unified communications tools have been around for a long time, but they've always fallen short of their potential due to integration issues and reliability concerns. For many organisations, it has simply been considered too risky to switch out traditional equipment in favour of a VoIP telephony platform.

However, times have changed, the technology has come of age, and with Nasstar you're now able to enjoy a hosted VoIP solution – and all of the cost-saving and productivity-enhancing benefits it offers – without having to worry about the technology letting you down mid-conversation.

We've created a solution that gives you everything from basic presence-based telephony to drag-and-drop IVR creation, with a suite of unified communications tools included as standard.

We also offer a range of further modular integrations you can explore to give your organisations a further productivity boost and make voice functionality a seamless, intuitive extension of the tools your teams are already using to communicate every day.

THE NASSTAR WAY

At Nasstar we pride ourselves on the resilience of our technology and our ability to make downtime and dodgy comms a thing of the past. We give you a telephony platform you can rely on and a base from which you can easily add and expand your communications functionality according to business need.

We also remove administration complexity and even allow you to extract more insights about day-to-day communications flows and performance across your organisation.

FEEL SECURE WITH NASSTAR

Microsoft Cloud Solutions Provider

Crown Commercial Services approved

99.99% uptime SLA for optimum performance

PCI DSS and GDPR certified solutions

Cyber Essentials Plus solutions

ISO 27001, 20000, 14001 and 9001 certified

24/7 Service Desk for round-the-clock operations and international assistance

PEN tested approved solutions for the highest levels of cloud compliance

KEY FEATURES

Seamlessly transform your telephony.

\\ IP Telephony

We've built TALK to do the basics brilliantly, giving you the seamless ability to make and receive telephone calls over the internet from either a desk-based IP handset (phone) or a PC, Mac or mobile device software client (softphone). Our extensive feature set gives you almost 50 different telephony features for every seat you purchase – from auto-attended functionality to call recording – ensuring your users have the functionality they need, every day.

\\ Cloud-based hosting

Because TALK is a cloud-based hosted solution, there's no requirement for you to purchase or lease any on-site telephone equipment. All you need to access our vast range of telephony features is an internet connection and an IP telephone or softphone.

\\ Add-ons and extensions

TALK offers optional functionality – such as advanced call recording and further bolt-on unified communications tools. Every add-on is quick and painless to deploy thanks to our highly available cloud service infrastructure, and is available on a per seat basis, giving each user the tools they need while keeping control of your costs.

\\ Teams Integration

We can integrate your telephony platform with the Microsoft Teams collaboration tool, extending its capabilities to provide full VoIP telephony from any device. Using TeamsTalk you can make calls to your colleagues, customers and other contacts through the platform, while with TeamsPay we can bolt-on the ability for your employees to seamlessly take PCI compliant payments during Teams sessions.

\\ IP/PSTN compatibility

We give you a fully-integrated mobile experience so that employees' SIM cards act as extensions of your internal telephony system. And through our core voice network, we provide full access to traditional PSTN networks and offer a range of different call packages to suit your external communications needs, including UK landline and mobile call bundles.

\\ Admin and analytics

TALK gives you access to extensive administration features including advanced analytics, number management, account management, call routing and call statistics. This includes an intuitive admin dashboard that shows the current status of all extensions and currently active calls.

TALK can be deployed as a completely new system or as a replacement for existing on-premises or hosted telephony systems, and we guarantee zero breaks in service while we complete your deployment.

REQUEST A FREE CLOUD SERVICES CONSULTATION

If you would like to book a complimentary consultation
or find out more about our solutions, please contact
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