

DATA SHEET

MICROSOFT TEAMS

A new dawn for team collaboration and productivity

Collaboration technology has been around for decades. But it's never been truly embraced by organisations of all sizes... until now.

The rapid growth of remote and homeworking has triggered a race within organisations to deploy new workforce technologies capable of keeping teams connected, engaged and able to share ideas in real-time, from any location.

Used by millions of teams globally, Microsoft Teams is flexible, secure, customisable and easy to use, and, in Nasstar, you have a partner capable of fast-tracking organisation-wide adoption.

Designed to support the growth in agile working, Teams allows dispersed and disparate teams to collaborate from any device and location with advanced chat capabilities, video conferencing, file sharing, and integration with Office 365 apps.

THE NASSTAR WAY

At Nasstar, we believe that pursuing better teamwork and collaboration should be smooth sailing. That's why we have a dedicated Microsoft business, Modality, which specialises in implementing Microsoft Teams and has already helped over one million users to increase productivity through its deployments.

Our experienced and talented team will support you every step of the way, from consultation and design to deployment, customisation and support. We know that user adoption, security and compliance, and ROI are key metrics in any business, which is why we prescribe a unique Secure by Design and Data-Driven Approach to provide valuable insight and reporting into your investment.

Why Modality?

Modality is part of an elite 1% of Microsoft partners worldwide who can offer Microsoft's FastTrack service, so we can get you active on Teams in record time, without any technology headaches or disruption along the way.

FEEL SECURE WITH NASSTAR AND MODALITY



Award-Winning
Microsoft Gold
Partner



Contributor
to Microsoft's
Technology
Adoption Program



Microsoft Partner
of the Year

KEY FEATURES

Unleash the full benefits of Microsoft's world-beating collaboration tool

\\ Teamwork Assessment

If you're not sure how best to go about implementing Microsoft Teams, our Teamwork Assessment service is designed to get you to a roadmap that works for your specific organisational needs. Choose a Business Decision Maker Workshop followed by a Planning Workshop based on your targeted outcome, or an Immersion Experience designed to showcase Microsoft Teams' modern meeting experiences.

\\ Collaboration

Teams is a powerful tool that unites all of your Office 365 applications, bringing your people, tools, conversations and content into a single place. To help you use the tool to best advantage, we can run deep-dive team workshops, or offer our application development expertise to meet your specific collaboration needs.

\\ Meetings

We go beyond Microsoft Teams meeting basics to empower productivity within your organisation whilst optimising your meeting experience. This includes the ability to provide standards-based video interoperability, Microsoft Teams Room systems, PSTN Billing, and quality and performance reporting to maximise your investment.

\\ Calling

As one of just a handful of partners awarded the Calling for Microsoft Teams Advanced Specialisation, we can integrate your telephony into Teams to give you an all-in-one presence-based tool. We offer flexibility and peace of mind around infrastructure monitoring and management, billing, legacy applications and fraud, through regular usage and performance reports along with 24/7 service desk support.

\\ Compliance Recording

We understand the complexities involved in making unified communications and collaboration successful while remaining secure and compliant. So, we've developed a call recording solution for compliance and risk management that works seamlessly with Microsoft Teams. Providing monitoring and reporting, our robust cloud or premises-based solution helps you to capture, archive and analyse all methods of communication from Teams Calling, Meetings and Collaboration streams.

\\ Adoption and Change Management

We work closely with our customers to ensure the widespread adoption and ongoing success of Microsoft Teams deployments. Our Adoption and Change Management service is led by certified change management practitioners and supported by a range of self-serve technologies – such as AI chatbots – to help your employees get used to new ways of working and receive instant responses to queries as they get up to speed.

PLANNING WORKSHOPS

Business Decision Maker Workshops

Build a comprehensive plan with business and IT leaders. Identify and prioritise team work use case scenarios.

CHOOSE ONE

TEAMS ADOPTION	or	CALLING	or	CUSTOM SOLUTIONS
Build use case scenarios		Map personas and workloads		Evaluate common scenarios and those that solve customer pain points
Develop an adoption strategy and success metrics		Identify any issues or challenges		Pinpoint design and development elements
Prepare plans for training, communication and resistance management		Create custom deployment roadmap		Finalise and plan for rollout adoption
Finalise a plan for adoption and change reinforcement		Finalise a plan for rollout and adoption		

Immersion Experience Workshop

MEETINGS
Gather information on current environment and meeting practices
Immersion experience on modern meeting experiences powered by Microsoft Teams
Finalise and plan for rollout and adoption

REQUEST A FREE MICROSOFT TEAMS CONSULTATION

We've developed a wide range of end-to-end services to help you seamlessly implement Microsoft Teams in your organisation and help you plan for success. Whether you are looking to empower a new collaboration culture with change management services, utilise Microsoft's FastTrack Ready Program for quick onboarding, or optimise your deployment, we are here to help.

If you would like to book a complimentary consultation or find out more about this service, please contact enquiries@nasstar.com or call 0844 443 433